



City of Maryville, Missouri

415 North Market Street • P.O. Box 438 • 64468-0438
Tele. (660) 562-8001 • Fax (660) 562-3895

PRESS RELEASE

FOR IMMEDIATE RELEASE
October 12, 2026

Contact: Ryan Heiland
City Manager
660.562.8001

rheiland@maryvillemo.gov

City Launches Dedicated Water Improvements Website

New Online Resource to Provide Information on Water Rates, Water Treatment Plant Progress

MARYVILLE, Missouri – The City of Maryville has launched MaryvilleWater.org, a new community-focused website designed to provide residents and other water customers with updates on the new water treatment plant project and phased adjustments to water rates.

As Maryville begins construction on a \$52.1 million water treatment plant - the largest infrastructure project in the history of our community - city leadership is prioritizing proactive public communication and encourages all users of the water system to explore the website to learn about the history of the project, planned treatment upgrades, project financing, and the impact to a user's utility bill.

"We are taking a lot of calls at City Hall about the new water rates, and there is some understandable confusion on how the adjustments will impact household budgets," noted City Manager Ryan Heiland. "One of our primary reasons for building this resource is to give our customers the tools to see what the new rates mean for their bills."

One of the highlights of the new website is the Water and Sewer Bill Impact Calculator. Residents can type their actual water and sewer expenses into the online calculator to instantly see what their individual bills will be after the 2027 and 2028 rate increases. "What people are finding is that their water and sewer bills are going up by a lot less than what they initially thought," Heiland continued.

The average household in Maryville uses 400 cubic feet, or about 2,992 gallons of water every month, which results in a combined water and sewer bill of \$70.65. After the 2027 rate adjustment (50% increase in water rates, 2% increase in sewer), the total estimated monthly bill for the same usage will increase to \$84.23, a net change of \$13.58/month or about \$0.45/day. A second adjustment in 2028 will bring the average projected monthly statement to \$104.17. Even so, Maryville's average water and sewer costs will remain below several neighboring communities, including St. Joseph, Savannah, and Excelsior Springs.

"The City recognizes that any changes to utility pricing will naturally lead to questions. Our goal is to give our residents direct access to the facts, describe the engineering realities, and show the long-term regional benefits of protecting Maryville's drinking water for generations to come."

For more information or additional quotes, please reach out to City Manager Ryan Heiland, 660.562.8001, rheiland@maryvillemo.gov. MaryvilleWater.org is currently live and available for public use.