Answering Critiques of NPR

A Resource Based on NPR Public Editor Kelly McBride's Reporting

Below is a list of common critiques of NPR and its member stations, including Texas Public Radio. Responses are based on NPR Public Editor Kelly McBride's column as well as her appearance at a recent TPR event. McBride's work is supported by researchers and editors from NPR and the Poynter Institute, allowing her to respond to audience concerns and suggestions.

1. Is NPR's work one-sided?

Response:

Public media is guided by a commitment to fact-based, nonpartisan journalism, not ideology. NPR, PBS, and their member stations (including TPR) work under strict editorial standards to avoid political bias. What some may perceive as "liberal" is often just accurate reporting that holds power to account, no matter who holds it. Public media also maintains internal watchdogs, like public editors who regularly criticize coverage to ensure fairness.

Additional resources:

- Should you trust media bias charts? Poynter
- Announcing AllSides Media Bias Chart Version 10.2: New Ratings for
- RealClearPolitics, CNBC, and More | AllSides
- Media Bias Chart
- Why does NPR interview controversial figures

2. NPR doesn't represent people like me, it's too coastal, elite, or urban.

Response:

Public media recognizes that representation matters and has made significant strides to include representative voices across geography, race, income, and background. Local stations tell community-rooted stories and national programs feature a wide range of perspectives. The goal is not to reflect one audience, but to serve all Americans, especially those underserved by commercial media.

Resource:

- Is NPR's Bias Really About Geography, Not Politics? | US Newsper
- NPR's plans for covering the Trump presidency
- NPR's regional network

3. NPR is government propaganda because it has received federal funding.

Response:

Public media is completely independent from government control. The small portion of funding that used to come from the federal government (less than 0.01% of the total budget) supports the infrastructure of local stations, especially in rural areas. Editorial decisions are made by journalists, not by politicians or funders.

Resource:

- Everything about Twitter is meaningless Poynter
- Why does public media need government funding

4. NPR only reports bad things about conservatives and lets liberals off the hook.

Response:

Public media reporters are trained to hold all sides accountable. Criticism of any political figure is based on actions, facts, and public interest, not party affiliation. NPR and PBS have covered controversies and missteps across the political spectrum. The reporting process is built on verification, context, and balance, not targeting. In fact, some listeners criticize NPR for pulling punches when covering conservatives. While the Public Editor has found some examples of stories covering both conservatives and liberals that did not meet NPR's standards. However, in most cases, additional reporting did not fall short and no pattern of bias was detected.

Resource:

- Asking fair questions is the crux of unbiased journalism.
- A critique of an NPR story on RFK Jr
- A Trump supporter was a questionable character but a good interview
- Which candidate got more air time?
- Accurately quoting Trump

5. NPR out of touch with real Americans.

Response:

Public media stations exist in hundreds of local communities across the country, from small towns to major cities. Many local journalists live and work in the same communities as their listeners. They report on schools, public safety, housing, jobs, and civic life, not just national politics.

Resource:

- What to expect from the NPR Public Editor's Office in 2025
- Should you give \$ to your local public media station

6. The model is outdated. Who even listens to radio anymore?

Response:

Public media has evolved with technology. Today's audiences listen to podcasts, stream videos, read digital newsletters, and join live community events hosted by public media. While traditional radio and broadcast still matter, the public media mission is now served across multiple platforms and formats. For instance, the audience that listens to NPR's hourly newscasts on radio is close to 21 million every week. Those same newscasts become the NPR News Now podcast, which routinely is the #1 or #2 most downloaded podcast in the country.

Resource:

- What's the best way to tell that story?
- Breaking down the NPR newscast

7. It's just another media company pretending to be neutral.

Response:

Unlike commercial outlets, public media is mission-driven, not profit-driven. It exists to inform, educate, and inspire, not to chase ratings or ad revenue. That independence allows for in-depth coverage, civil discourse, and a focus on long-term issues without pressure from advertisers or shareholders.

Resource:

 Yes, sometimes journalists need to interview sources the audience doesn't want to hear from

8. They're always asking for money, they should be able to survive without donations.

Response:

Public media is powered by the voluntary support of its audience. Donations ensure independence and accountability to the public, not to advertisers or corporate sponsors. When you give, you're not just paying for yourself, you're helping provide free access to quality news and storytelling for your whole community.

Resources:

- Should you give \$ to your local public media station? : NPR Public Editor : NPR
- We can't answer audience questions about #DefundNPR without talking about the larger implications for public media: NPR Public Editor: NPR

Kelly McBride and other public editors consistently emphasize this truth: **Public media earns trust not by being perfect, but by being transparent, accountable, and grounded in service.** These talking points can help reinforce that message, one conversation at a time.