

Frequently Asked Questions - App Usage

How can I listen to a live stream?

Select the desired channel from the top channel pickers and then select the triangle play icon in the lower left-hand corner or in the middle of the screen.

How can I pause a live stream?

Select the two bar pause icon in the lower left-hand corner or in the middle of the screen.

How can I completely stop a live stream?

Expand the audio controls menu by selecting the up caret in the lower right-hand corner of the screen. Then select the square stop button to completely stop the live stream. Press the down caret to minimize the menu.

How can I fast-forward or rewind the audio?

Expand the audio controls menu by selecting the up caret in the lower right-hand corner of the screen. You can rewind a live stream to replay it by using the slider or the rewind icon, and then fast-forward to catch up to live. An on demand or podcast program can also be fast-forwarded to the position where you want to begin listening. Press the down caret to minimize the menu.

How can I switch between channels?

At the top of the screen select the desired channel by selecting a channel picker.

How can I listen to the latest newscasts?

Select the News channel from the top channel pickers and then select the local or nation newscast buttons near the top of the screen.

How can I listen to a news story?

On the News channel swipe until you find the story that you're interested in and select it to open. If there is audio available then press the play icon in the lower left-hand corner of the screen to play it.



How can I switch between national and local news stories?

On the News channel look for and select the All, NPR News or SPR News icons.

How can I open the main menu?

Select the three bar icon in the upper left-hand corner of the screen.

How can I support the station?

Select the donation button in the upper right hand corner of the screen, or open the main menu by selecting the three bar icon in the upper left-hand corner of the screen and then select the Support Us option.

How can I listen to podcasts?

Open the main menu by selecting the three bar icon in the upper left-hand corner of the screen and then select the Podcasts option. Swipe until you find the podcast that you're interested in, select it and then select the specific episode.

How can I view the schedules?

Open the main menu by selecting the three bar icon in the upper left-hand corner of the screen and then select the schedule option that you're interested in.

How can I send audio, video or pictures as feedback to the station?

Open the main menu by selecting the three bar icon in the upper left-hand corner of the screen and then select the Talk to Us option. Select the Audio or Video icons, and then select the center button to begin recording. Select the stop button when complete. Press the Replay button to preview it or the Send button to send it to the station. To send files, select the Browse icon, and then select the center button to browse to and then select your files.

How can I view the calendar?

Open the main menu by selecting the three bar icon in the upper left-hand corner of the screen and then select the Calendar option.

How can I view the events?

Open the main menu by selecting the three bar icon in the upper left-hand corner of the screen and then select the Events option.

How can I set the alarm clock or the sleep timer?

Open the main menu by selecting the three bar icon in the upper left-hand corner of the screen and then select the Alarm/Sleep option. Tap the slider to enable the alarm and/or the sleep timer. Tap on the time to set the alarm time of the sleep timer. Select Save to enable.

How can I return to the main screen?

Open the main menu by selecting the three bar icon in the upper left-hand corner of the screen and then select the Home option.

How can I send an email to the station?

Open the main menu by selecting the three bar icon in the upper left-hand corner of the screen and then select the Settings & Help option. Select the Email the Station option and the email client should open in order to send an email.

How can I report a problem with the app?

Open the main menu by selecting the three bar icon in the upper left-hand corner of the screen and then select the Settings & Help option. Select the App Technical Support option and the email client should open in order to send a support request email.

How can I request a feature for the app?

Open the main menu by selecting the three bar icon in the upper left-hand corner of the screen and then select the Settings & Help option. Select the App Feature Request option and the email client should open in order to send a feature request email.