

# THE HONOLULU RATE COMMISSION IS SEEKING PUBLIC INPUT

Potential changes in policy for fares on TheBus and TheHandi-Van are under current consideration. These are outlined below. The Honolulu Rate Commission is seeking public input prior to making its own recommendations. A vote is planned for February 8, 2022.

You may provide input in any of the following ways:

- Direct Testimony at either the January 24, 2022 or February 8, 2022 Rate Commission meeting
- Written testimony may be filed at [ratecomm@honolulu.gov](mailto:ratecomm@honolulu.gov)
- Email testimony can be sent to [hchee@honolulu.gov](mailto:hchee@honolulu.gov)

Any questions may be directed to Howard "Puni" Chee at (808) 768-8329.

## PROPOSAL #1 Residency Requirements for Eligibility

- Eligibility for deeply discounted fares for seniors, persons with a disability, and individuals with extremely low-incomes are restricted to Hawaii residents.
- Non-resident TheBus fares for seniors, persons with a disability, and Medicare cardholders would be \$1.50 per trip, \$3.00 per day, and \$40 per month.

## PROPOSAL # 2 Establish a reduced Fare on TheHandi-Van for individuals with Extremely Low Income

- Fare for extremely low income TheHandi-Van riders would be \$2.00.
- The extremely low-income fare would increase once the adult TheBus fare increases above \$4.00 at which time the extremely low income TheHandi-Van fare would be set at one-half the price of the regular TheBus fare.

## PROPOSAL # 3 Add acceptable documents for determining Low Income Eligibility

- Currently eligibility is set at 30% area median income.
- The following documents would be accepted to determine eligibility for Fares for Individuals with Extremely Low Income: Proof of SSI eligibility (only for an individual); eligibility for the DOE Free School Lunch/School Bus Program (households); or basic eligibility for the DHS Med-Quest health insurance program (households).

## PROPOSAL # 4 Allow free Transfers between TheHandi-Van and TheBus.

## PROPOSAL # 5 Visitors and Resort Area Fares

- Implement a seven (7)-day fare of \$28.80 (Adults using the HOLO card), or \$14.40 reduced fare (seniors or youth using the HOLO card).

## PROPOSAL # 6 Agency Trips

- Fee of \$4.00 per trip for coupons sold only at OTS Bus Pass Office

## PROPOSAL # 7 Fare Schedule for FY 23

The fare table (second page of this flyer) for FY23 combines fare increases already authorized by either Ordinance 21-7/Bill 89(2020) or Ordinance 21-13/Bill 87(2020) (shown in green) as well as new changes being proposed by DTS.

## FARE TRANSITION FY22 FY23

Bus and Handi-Van Fare Changes for  
FY2022

Effective Date	Effective 7/1/2021					
Type of Fare Product Allowed	Period Pass or Cap					
Type	Resident Status	Single Ride	Day Cap	7-Day Pass	Monthly Cap	Annual Cap
Fare Category		Cash or HOLO	HOLO Only		HOLO Only	HOLO Only
Adult Full Fare	No	\$2.75	\$5.50	\$26.00	\$70.00	\$770.00
Youth	No	\$1.25	\$2.50	\$13.00	\$35.00	\$385.00
Senior (Non-Hawaii Resident)	No	\$1.00	\$2.00	\$13.00	\$6.00	\$35.00
Medicare HOLO Card	No	\$1.00	\$2.00	NONE	\$6.00	\$35.00
Medicare Card Only (Bus Only)	No	\$1.00	\$2.00	NONE	\$6.00	\$35.00
Disabled	No	\$1.00	\$2.00	NONE	\$6.00	\$35.00
Person with Paratransit Eligibility (FR)	No	\$1.00	\$2.00	NONE	\$6.00	\$35.00
Handi-Van Fare	No	2.00	NONE	NONE	NONE	NONE
Senior (Hawaii Resident)	Yes	\$1.00	\$2.00	NONE	\$6.00	\$35.00
Disabled Fixed Route	Yes	\$1.00	\$2.00	NONE	\$6.00	\$35.00
Low-Income Fixed Route Fare	Yes	None	NONE	NONE	NONE	NONE
Low-Income Handi-Van	Yes	None	NONE	NONE	NONE	NONE
Transfer From Bus to Handi-Van	NA	N.A.	N.A.	N.A.	N.A.	N.A.
Low-Income Criteria	Yes	Not applicable				
Institutional Pass Prices - Adult	NA	N.A.	N.A.	N.A.	\$70.00	N.A.
Agency Coupons (Handi-Van)	NA	\$2.00	N.A.	N.A.	N.A.	N.A.

Bus and Handi-Van Fare Changes for  
FY2023

Effective 7/1/2022						
Period Pass or Cap						
HOLO Card Fee	Single Ride	Day Cap	7-Day Pass	Month Cap	Annual Cap	
New or Replace	Cash or HOLO	HOLO Only	HOLO Only	HOLO Only	HOLO Only	HOLO Only
\$2.00	\$3.00	\$6.00	\$28.80	\$80.00	\$880.00	
\$2.00	\$1.50	\$3.00	\$14.40	\$40.00	\$440.00	
\$2.00	\$1.50	\$3.00	\$14.40	\$40.00	NONE	
\$2.00	\$1.50	\$3.00	NONE	\$40.00	NONE	
\$2.00	\$1.50	NA	NONE	NA	NA	
\$2.00	\$1.50	\$3.00	NONE	\$40.00	None	
\$2.00	\$1.25	\$3.00		\$6.00	\$45.00	
\$2.00	2.25	NONE	NONE	NONE	NONE	
1st Free	\$1.25	\$3.00	NONE	\$6.00	\$45.00	
1st Free	\$1.25	\$3.00	NONE	\$6.00	\$45.00	
1st Free	\$1.25	\$3.00	NONE	\$6.00	\$45.00	
1st Free	\$2.00	NONE	NONE	NONE	NONE	
Free	Free	N.A.	NONE	N.A.	N.A.	
	Low Income or SSI or Free School Lunch					
Free	NONE	NONE	NONE	\$80.00	N.A.	
N.A.	4.00	N.A.	N.A.	N.A.	N.A.	

Changes already authorized by Ordinance 21-7/Bill 89 (2020) or Ordinance 21-13/Bill 87 (2020)

New Changes Recommended by DTS

### Ordinance Changes for FY23

1. Add higher fare category for non-resident seniors, disabled, medicare (\$1.50/trip; \$3.00/day; \$40/month)
2. Add residency requirement for deeply discounted fares (seniors, disabled, low-income)
3. Add 7-day fares priced for resort areas. No need for seniors or youth to go to Sattelite City Halls or OTS to get vetted for eligibility. These would be non-picture passes that are priced for the convenience market.
4. \$2.00 Low-Income Fare for low-income Handi-Van riders.
5. Free Transfer between Handi-Van and Fixed Route
6. Add to low income criteria. In addition to vetted very low income criteria add SSI recipient or Free School Lunch/Free School Bus
7. Add an agency fee for \$4.00 per trip (same as Big Island). Agency coupons sold at OTS Bus Pass Office.