



• WHAT MATTERS •

AM 920 WBAA.ORG 101.3 FM
PUBLIC RADIO FROM PURDUE

Dear Valued Members,

Thank you for your support of WBAA. We are grateful for your commitment to the station through your membership and financial support. It is because of you that WBAA is able to bring you the programs you love and depend on and our public radio service to all in West Central Indiana.

WBAA has recently been made aware of membership mailing errors that may result in certain members receiving duplicate or incorrect information about their membership. These issues are a result of our database integration processes and we want to let you know that WBAA is working towards a long-term solution that will both address these issues as well as the level of service provided to you. Although this process is not a quick or easy fix, it is one that we are fully dedicated to addressing.

As listener-supporters, you deserve nothing but the highest-quality membership service. We are committed to working thoroughly to ensure that the best solutions are implemented and as quickly as possible. In the meantime, we sincerely appreciate your patience and are happy to take your questions. Please do not hesitate to call us at any time; we are available to take your calls Monday-Friday from 8:00 a.m.-5:00 p.m. at (765) 494-5920.

Thank you for your continued support of WBAA.

Sincerely,

A handwritten signature in black ink, appearing to read "Mike Savage", with a long horizontal flourish extending to the right.

Mike Savage
General Manager, WBAA